

Maire Grattan, Director

Chief Executives' Forum Breakfast Briefing, 27th April 2018





# Perception and reality





## Authentic leadership



Today you are You, that is truer than true. There is no one alive who is Youer than You.

-Dr. Seuss



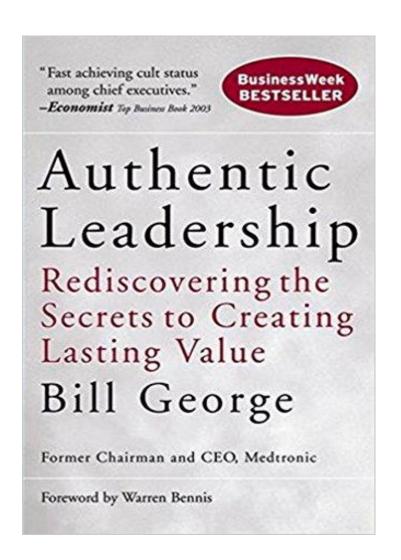
# This morning...



- Hallmarks and qualities
- Impact of authenticity
- Nurturing authentic leadership



# The origins of authentic leadership



- Published 2003
- Bill George, former CEO Medtronic
- Harvard Business School Professor



## Authentic leadership defined

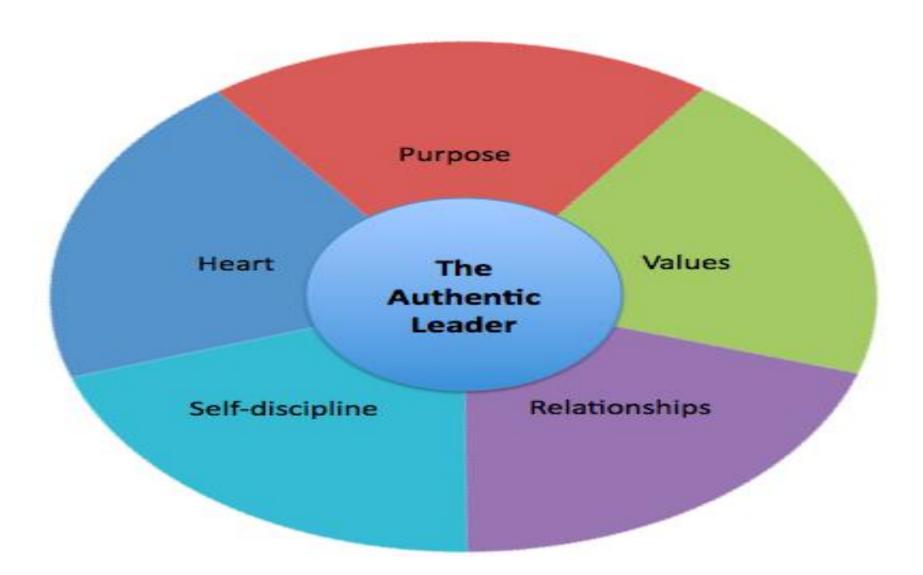
'Authentic leaders genuinely desire to serve others through their leadership. They are more interested in empowering the people they lead to make a difference than they are in power, money or prestige. The are as guided by the qualities of the heart as they are by the qualities of the mind.

They lead with purpose, meaning and values. They build enduring relationships with people. Others follow them because they know where they stand.'

Bill George (2003)



## The hallmarks of authentic leadership





# Hallmarks - purpose



### Ask yourself:

- What is the purpose of your leadership?
- What is your motivation and passion?
- How does your purpose fit with the organisation's purpose?
- Is purpose focussed on the long-term?



# Purpose – unique and distinctive











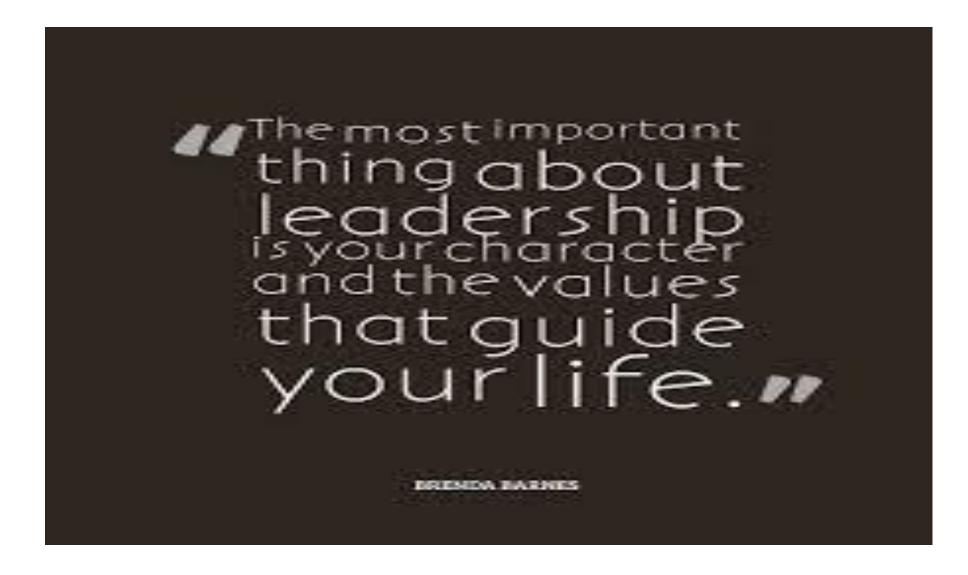








### Hallmarks - values





### Hallmarks - values



- What we hold dear at our core
- What gives a sense of internal 'rightness'



Integrity is core to authenticity and living our values



### When values are discordant











## Honouring values – the challenge

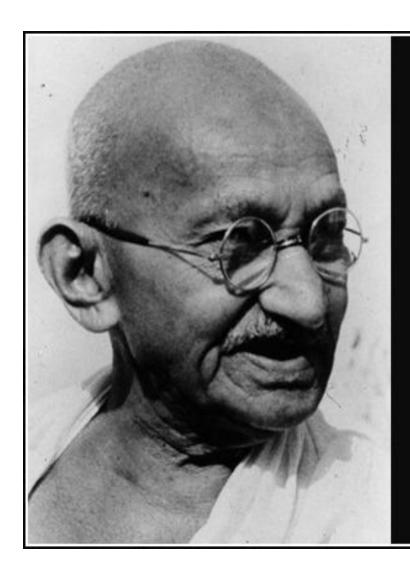


### **Anders Kompass**

Field Operations Director
UN High Commission of Human Rights

Resigned his office 2016





it's easy to stand in the crowd but it takes courage to stand alone

— Mahatma Gandhi —

AZ QUOTES



### Hallmarks – heart: empathy and compassion

True empathy requires that you step outside your own emotions to view things entirely from the perspective of the other person.



## Hallmarks - relationships



### Ask yourself about colleagues / stakeholders

- What do you know about their them?
- What does their work really involve?
- What makes them tick?
- What are their passions and aspirations?



# Hallmarks – self-discipline



- Consistency
- Self-awareness: know your strengths and weaknesses
- Ability to step back and reflect
- Wellbeing and balance



## Impact – purpose and values

#### **VALUES**

- Trust, trust and trust
- Consistency stability
- Tough decisions have an anchor
- Augments leadership confidence
- Gives your leadership distinction

#### **PURPOSE**

- Higher productivity
- More individual and team commitment
- Short-term issues more easily overcome







## Impact – heart and relationships

#### **HEART**

- Open-mindedness
- Increased organisational awareness
- Giving is leadership
- More meaningful connections
- Your leadership is accessible / approachable

#### **RELATIONSHIPS**

- Those around you feel they matter
- Your nurture more loyalty
- People give themselves more fully to their roles
- You combat the leader 'persona' trap
- Results



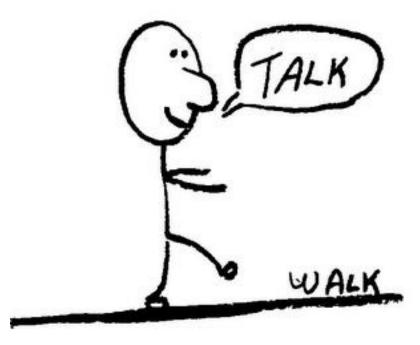




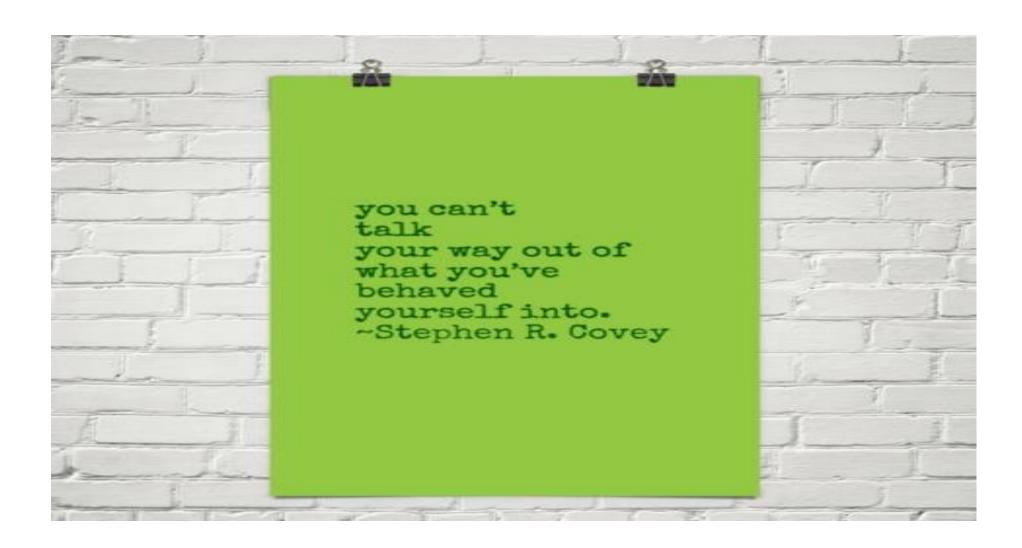
### **SELF-DISCIPLINE**

- Enhances your leadership credibility
- Your actions inspire others
- Shapes the culture you want











## Nurturing authenticity

Encourage reflection and development in others

Add fun, celebration, time for connection

Own your leadership: create don't emulate

Curate leadership insights both good and bad – its wisdom

Embed day-to-day consistent value-led behaviours

NURTURING AUTHENTICITY
IN YOU AND YOUR ORGANISATION

Take ownership of mistakes

Encourage and recognise diversity and difference

Be transparent and truthful – internally and externally

Show passion and compassion

Seek feedback for self-awareness

### Some resources of possible interest

### Related topics to authentic leadership covered today...

TedXGlasgow: *Doing Core Values* – Bob Keiller

https://www.youtube.com/watch?v=ulWkN0k0MVE

*TedX* Houston: *The Power of Vulnerability* – Brene Brown

https://www.youtube.com/watch?v=ulWkN0k0MVE

### Contact me

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