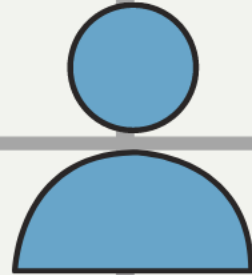


Your Empathy Map

 Hears

Says 



 Feels

Does 