

The Anxiety Antidote

Reassurance

Personal story from you - relatability

Business story - Someone like me had this problem and this is how they overcame it Universal -your reflection on an experience

FOMO

Invoke empathy 'I am blind and it is springtime'

Power of Now

Universal – topical issue that makes change vital

Public (uncoerced) declaration of small step

The Apathy Antidote

Social proof/social norms

Authority - can you identify an influence/influencer?

Positioning – signal status

Frederick the Great and the potato

Twitter hashtag and canteen

Positioning – loss aversion/scarcity

Fear of loss a greater motivator than desire for gain

'78% of customers doing (desired behaviour) achieved (biggest ambition/goal)'

The Overwhelm Antidote

Concept linking

Just like (simple concept), our idea is

Metaphor

Snow White = bacterial persistence

Football team to explain the poll

Social proof/social norms

Carrot and stick – please do this. Here are the consequences for the people you represent if not.

Energy usage in North London

Paradox of choice

Influencing attitude \rightarrow reassurance/inspiration

Influencing behavior → clear call to action

For FREE communication advice and guidance



